



Slipstream Financial External Privacy Policy

Document Owner: Mo Brown Effective Date: 03-01-2024

Version: 202604

Document Approver: Miles Busby

Effective Date: 3-1-2024

Last Updated: 4-1-2026



1. Introduction

Slipstream Financial (“Slipstream,” “we,” “our,” or “us”) values your privacy and is committed to protecting your personal and financial information. This Privacy Notice explains how we collect, use, disclose, and safeguard your information when you use our banking, payment, and related financial services.

This Notice applies to individuals who interact with us through our website, mobile applications, products, and services.

2. Information We Collect

We collect personal information necessary to provide financial services, comply with legal obligations, and improve our offerings.

A. Information You Provide

- Name, address, email, and phone number
- Social Security Number or Tax Identification Number
- Date of birth
- Government-issued identification
- Financial information (bank account details, payment information)
- Employment and income information (where required)

B. Information Collected Automatically

- Device information (IP address, browser type, operating system)
- Usage data (pages visited, transactions, interactions)
- Cookies and similar tracking technologies

C. Information from Third Parties

- We do NOT collect information from third parties nor do we ever share your information with a third party – never.



3. How We Use Your Information

We use your information to:

- Provide and maintain your accounts and services
- Process transactions and payments
- Verify your identity and prevent fraud
- Comply with legal and regulatory obligations (e.g., AML/KYC requirements)
- Communicate with you about your account and services
- Improve our products, services, and customer experience

4. How We Share Your Information

We do not sell your personal information. We may share your information as follows:

A. Service Providers

With vendors who perform services on our behalf (e.g., payment processing, customer support, fraud detection)

B. Financial Institutions & Payment Networks

To complete transactions and provide financial services

C. Legal & Regulatory Authorities

When required to comply with applicable laws, regulations, subpoenas, or legal processes

D. Business Transfers

In connection with a merger, acquisition, or sale of assets

5. Your Privacy Rights

Depending on your state of residence, you may have the right to:

- Access the personal information we hold about you
- Request correction of inaccurate information
- Request deletion of your information (subject to legal obligations)
- Opt out of certain data sharing practices



6. Data Security

We implement administrative, technical, and physical safeguards designed to protect your information, including:

- Encryption of sensitive data
- Access controls and authentication measures
- Continuous monitoring for security threats

Despite these measures, no system is completely secure.

7. Data Retention

We retain your information for as long as necessary to:

- Provide our services
- Comply with legal and regulatory requirements
- Resolve disputes and enforce agreements

8. Cookies and Tracking Technologies

We use cookies and similar technologies to:

- Operate and secure our website
- Understand usage and improve functionality
- Personalize your experience

You can manage cookie preferences through your browser setting

9. Changes to This Privacy Notice

We may update this Privacy Notice from time to time. Changes will be posted on this page with an updated effective date.

10. Contact Us

If you have questions or wish to exercise your privacy rights, please contact us:

Slipstream Financial

Email: support@slipstreamfinancial.com